



Stanbic Bank



FlexiPay Wallet Tariff Guide

EFFECTIVE MAY 1st 2026

DEPOSITS AND TRANSFERS

Description of Standard Fees		Amount in UGX						
TRANSACTION BANDS IN (UGX)		DEPOSIT AT STANBIC BANK AGENT BANKING POINTS	DEPOSIT AT FlexiPay AGENT BANKING POINTS	DEPOSIT AT WENDI POINTS	DEPOSIT FROM STANBIC BANK ACCOUNT	DEPOSIT FROM MOBILE MONEY	TRANSFER MONEY TO ACCOUNT IN ANOTHER BANK	FLEXI VOUCHER ISSUANCE
Min	Max							
500 – 2,500		Free	Free	Free	Free	250	5,000	248
2,501 – 5,000		Free	Free	Free	Free	250	5,000	330
5,001 – 15,000		Free	Free	Free	Free	830	5,000	525
15,001 – 30,000		Free	Free	Free	Free	830	5,000	660
30,001 – 45,000		Free	Free	Free	Free	940	5,000	908
45,001 – 60,000		Free	Free	Free	Free	940	5,000	1,125
60,001 – 125,000		Free	Free	Free	Free	940	5,000	1,444
125,001 – 250,000		Free	Free	Free	Free	1,880	5,000	2,681
250,001 – 500,000		Free	Free	Free	Free	2,310	5,000	5,250
500,001 – 1,000,000		Free	Free	Free	Free	2,310	5,000	9,375
1,000,001 – 2,000,000		Free	Free	Free	Free	2,500	5,000	11,250
2,000,001 – 4,000,000		Free	Free	Free	Free	3,325	5,000	13,500
4,000,001 – 5,000,000		Free	Free	Free	Free	4,975	5,000	15,000

WITHDRAWALS, MERCHANTS & BILL PAYMENTS

TRANSACTION BANDS IN (UGX)	WITHDRAW CASH AT STANBIC BANK AGENT BANKING POINTS	WITHDRAW CASH AT FlexiPay AGENT BANKING POINTS	WITHDRAW AT WENDI POINTS	MERCHANT PAYMENTS	PAY BILLS
500 – 2,500	248	248	248	Free	Free
2,501 – 5,000	330	330	330	Free	Free
5,001 – 15,000	525	525	525	Free	Free
15,001 – 30,000	660	660	660	Free	Free
30,001 – 45,000	908	908	908	Free	Free
45,001 – 60,000	1,125	1,125	125	Free	Free
60,001 – 125,000	1,444	1,444	1,444	Free	Free
125,001 – 250,000	2,681	2,681	2,681	Free	Free
250,001 – 500,000	5,250	5,250	5,250	Free	Free
500,001 – 1,000,000	9,375	9,375	9,375	Free	Free
1,000,001 – 2,000,000	11,250	11,250	11,250	Free	Free
2,000,001 – 4,000,000	13,500	13,500	13,500	Free	Free
4,000,001 – 5,000,000	15,000	15,000	15,000	Free	Free

Other Services	Charges	Limit Category	Single Transaction Limit (UGX)	Daily Balance Limit (UGX)
Change FlexiPay wallet PIN	Free	Lower Limit	3 million	10 million
Buying airtime and bundles through FlexiPay for self and others	Free			
Balance inquiries and account	Free	Upper Limit	5 million	20 million

Key to Note:

- The charges/fees above shall be instantly deducted from your **FlexiPay** wallet account upon confirmation of the transaction.
- The fees where applicable will be subjected to excise duty.
- Never share your PIN, Password or Bank details with anyone. Call **0800 251 251** to report suspicious requests.
- Do not pay any agent for your transactions. **It's secure, convenient and affordable!**

Dial ***291#** to transact



For more information, email us at **flexipaywalletug@stanbic.com** or call our toll-free number **0800 251 251**.